



HEALTH ALERT

NORTH CAROLINA A&T STATE UNIVERSITY

April 3, 2020

Coronavirus Update: Refunds for Housing and Dining Services for A&T Students

Students, Parents and Families:

Earlier this week, UNC System Interim President Bill Roper announced that the System was committed to prorated reimbursements of payments for unused housing and dining services as a result of the rapid response to COVID-19. North Carolina A&T is working with the UNC System to provide these refunds as soon as possible. Refund processes have already begun and are expected to take no longer than 3-4 weeks, with the goal of getting checks to students by the end of April.

All refunds will be processed through the Office of the Treasurer to address any outstanding balances, with the remaining balances issued as refunds. Refund calculations for North Carolina A&T will date back to March 23, 2020, the first day after students were directed to leave their residence halls. Graduate students will also be included in the refund process.

Dining Services Refunds

The university will issue partial refunds for undergraduate and graduate students on meal plans. The refund amount is approximately 40 percent of the dining fees charged for the Spring 2020 Semester.

- Students on Go Plans (Declining Balance Plans) will receive a refund of the unused dining dollars.
- Students on Commuter Plans will receive a refund of the unused dining dollars and a partial refund of the dining fee.
- Refunds will be processed in the Office of the Treasurer and will be adjusted for any outstanding balances due on payment plans and/or other charges.
- The refunds will be distributed to students by April 23, 2020.

Housing Refunds

The university will issue partial refunds for undergraduate and graduate students in campus housing. The refund amount is approximately 40 percent of the housing fees charged for the Spring 2020 Semester.

- The partial refunds are calculated from March 23, 2020, the first date after students were required to leave residence halls, through the end of the semester, May 9, 2020.
- Students who currently remain in campus housing will not be eligible to receive a dining or housing refund.

- The refunds will be distributed to students by April 23, 2020.

Finally, **please review and update** your contact and address information and verify your direct deposit information in Aggie Access. [Click here for a guide](#) to navigating the update process. For students not on Direct Deposit, refund checks will be mailed to the address listed in Aggie Access.

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