1. POLICY STATEMENT

N.C. A&T is committed to continuous improvement in all aspects of the institution to reach its mission through a systematic, documented, and explicit process of measuring performance against mission.

2. DEFINITIONS

2.1. Institutional Effectiveness
Institutional effectiveness is the degree to which the institution is meeting its stated mission.

2.2. Institutional Assessment
The systematic and ongoing process of planning and evaluating all instructional programs, campus operations and support services to determine institutional effectiveness.

2.3. Continuous Improvement Milestones
The steps in the systematic process outlined by the institution for instructional programs, campus operations and support services to complete each academic year.

2.4. Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) is the regional body for the accreditation of the institution.

2.5. Institutional Effectiveness Council
A representative group of individuals who are responsible for the successful implementation of the institutional assessment process.
2.6. Strategic Planning
N.C. A&T’s process of defining its direction and decision-making to allocate resources to pursue the chosen strategy.

2.7. Strategic Priorities
N.C. A&T’s annual priorities that are based on progress made toward its mission in the previous year, and support the institution’s strategic plan.

3. SCOPE OF POLICY
The institution’s commitment to institutional effectiveness should be demonstrated in all aspects of its function, and it applies to all academic and administrative units in the institution.

4. RATIONALE FOR POLICY
N.C. A&T relies on the institutional effectiveness policy to meet its mission and to reach the goals, performance indicators and targets outlined in its strategic plan. Each academic and nonacademic unit should submit detailed plans and reports that address specific milestones defined by the institution, as outlined in its strategic plan.

5. ADMINISTRATION AND RESPONSIBILITIES
The Institutional Effectiveness policy is implemented by the Institutional Effectiveness Council and its three subcommittees: Academic, Administrative, and General Education. The Office of Strategic Planning and Institutional Effectiveness (OSPIE) provides administrative support and oversight of the Institutional Effectiveness Council, including support for appropriate fiscal, personnel, and training needs. Responsibility for effective administration of the Institutional Effectiveness policy rests with the Provost and Deans for academic units and with Vice Chancellors and Associate Vice Chancellors for administrative units. The ultimate oversight of the Institutional Effectiveness policy rests with the Chancellor.

6. POLICY REQUIREMENTS
N.C. A&T must have processes and procedures to achieve its mission and the goals of its strategic plan. All academic and administrative units will develop and implement plans that are consistent with the University’s strategic plan.

7. REVIEW OF POLICY
The Institutional Effectiveness policy will be reviewed annually by the Institutional Effectiveness Council, and revisions will be made on the basis of strategic priorities, status of continuous improvement, and changes in accreditation or compliance standards.
Approved by the Board of Trustees
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Date policy is effective: Upon approval

First approved: November 16, 2018
Revised: