CMQ/OE - Manager of Quality/Organizational Excellence (Online) - A Certified Manager of Quality/Organizational Excellence facilitates and leads team efforts to establish and monitor customer/supplier relations, supports strategic planning and deployment initiatives, and helps develop measurement systems to determine organizational improvement. The Certified Manager of Quality/Organizational Excellence should be able to motivate and evaluate staff, manage projects and human resources, analyze financial situations, determine and evaluate risk and employ knowledge management tools and techniques in resolving organizational challenges.  Price: $449.00, Class Dates: February 2-28, 2015. Instructor: Rochelle Cook

CMQ/OE - Manager of Quality/Organizational Excellence (Face-to-Face) - A CMQ/OE facilitates and leads team efforts to establish and monitor customer/supplier relations, supports strategic planning and deployment initiatives, and helps develop measurement systems to determine organizational improvement. The CMQ/OE should be able to motivate and evaluate staff, manage projects and human resources, analyze financial situations, determine and evaluate risk and employ knowledge management tools and techniques in resolving organizational challenges. Price: $449.00, Class Dates: 2 Saturdays, February 7 & 21, 2015, 8 am – 4 pm, Instructor: Charles Volk

CQA - Principles of Quality Auditing - Standards and principles for auditing and the auditing techniques of examining, questioning, evaluating, and reporting to determine a quality system's adequacy and deficiencies; analysis of elements of a quality system and judgment of its degree of adherence to the criteria of industrial management and quality evaluation and control systems. Price: $549.00, Class Dates: 9 Thursdays, April 9, 2015 - June 4, 2015, 6 – 9pm, Instructor: Treena Jackson

CQE - Principles of Quality Engineering - The CQE is a professional who understands the principles of product and service quality evaluation and control. This body of knowledge and applied technologies include, but are not limited to, development and operation of quality control systems, application and analysis of testing and inspection procedures, the ability to use metrology and statistical methods to diagnose and correct improper quality control practices, an understanding of human factors and motivation, familiarity with quality cost concepts and techniques, and the knowledge and ability to develop and administer management information systems and to audit quality systems for deficiency identification and correction. Price: $749.00, Class Dates: 15 Thursdays, February 26, 2015 – June 4, 2015, 6 - 9 pm, Instructor: Charles Volk, Rochelle Cook, Ken Baker, Walt Morgan

CSSBB - Principles of Six Sigma Black Belt - Six Sigma: disciplined methodology for developing & delivering high-quality products & services (better), reduced cycle times (faster), reduced costs (cheaper). Includes customer analysis, project management, the DMAIC process (Define, Measure, Analyze, Improve, and Control) lean manufacturing, and design for Six Sigma. Price: $749.00, Class Dates: 16 Mondays, October 26, 2015 - February 22, 2016, 6 - 9 pm, Instructor: Charles Volk

CSSBB - Principles of Six Sigma Black Belt (Online) - Six Sigma: disciplined methodology for developing & delivering high-quality products & services (better), reduced cycle times (faster), reduced costs (cheaper). Includes customer analysis, project management, the DMAIC process (Define, Measure, Analyze, Improve, and Control) lean manufacturing, and design for Six Sigma. Price: $749.00, Class Dates: October 26, 2015 – February 22, 2016, chat times: TBA. Instructor: Rochelle Cook

CQIA - Quality Improvement Associate - The CQIA has a basic knowledge of quality tools and their uses and is involved in quality improvement projects, but doesn't necessarily come from a traditional quality area. Price: $449.00, Class Dates: 2 Saturdays, May 16 & 30, 2015, 9 am - 4 pm, Instructor: George Summerell

CQT - Certified Quality Tech./Certified Mechanical Eng. - The CQT is a paraprofessional who, in support of and under the direction of quality engineers or supervisors, analyzes and solves quality problems, prepares inspection plans and instructions, selects sampling plan applications, prepares procedures, trains inspectors, performs audits, analyzes quality costs and other quality data, and applies fundamental statistical methods for process control. Price: $749.00, Class Dates: 14 Mondays, November 9, 2015 – February 22, 2016, 6-9 pm. Instructor: George Summerell

For registration information contact: Patricia White 336-285-3799 or whitep@ncat.edu
Complete the information below and email to whitep@ncat.edu or mail or fax to:
NC A&T State University, Office of Continuing Education, 1601 E. Market Street, Greensboro, NC 27411, Fax: 336-334-7081
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Registration Deadlines: 2 weeks prior to class

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