

NC A&T Athletic Student Ticketing FAQ

Q. How do I log on to get my ticket?

A. Go to <u>www.ncataggies.com</u>, on the right side of the page and select the **Buy Tickets** button. Use your NCAT Email address as your username, this is for your account activation. You will then be prompted to change your password. If your account already exists, you may change it. If you do not remember your password, select the "**Forgot Password**" link. If done properly, you should download your ticket which includes a unique barcode to print or leave on your phone to be scanned at the venue. Simply present your ticket at the Student Entrance for entry. To verify ticket is in your account, click '<u>Review Your Ticket</u>' option.

Q. Is there a charge for the student ticket?

A. Admission is free for most athletic events for NC A&T students who pay student athletic fees, but to gain entry to the athletic events you must reserve a ticket for each individual game, and present it at the door. A cost is associated with most on-campus student events. If you do not reserve your ticket, you will not be admitted. Tickets are based on availability. Please note, student tickets for our home basketball game against NCCU and Homecoming football game has a limited amount of free student tickets available. Once that allotment is reserved, students will have to pay the General Admission price for students. For questions, call 336-334-7749.

Q. Where is the student entrance?

A. During Football games, the student entrance is at Gate 21 (at the intersection of Benbow and Sullivan Street). Disabled or students that require additional assistance may enter the Main Gate on Sullivan Street. During Basketball games, the student entrance is the Benbow Road side of Corbett Sports Center.

Q. Where is Student Seating for Football games?

A. There are no designated student sections. Students will be allowed to sit anywhere within 24 General Admission sections. Sections U, V, W, X, and D2 are reserved throughout the year for season ticket holders. For Homecoming, T1 through Z, and D1 through D3 are reserved. For reserved seating, students must purchase a reserved ticket a full prices.

Q. How secure is the online website?

A. Neulion (<u>www.ncataggies.com</u>) is extremely secure. The NC A&T Ticket Office uses the same system to handle all ticket transactions daily.

Q. What if my ticket(s) don't download or print?

A. If you are unable to print your ticket you may come to the Ticket Office located in Brown Hall, and we can print them for you PRIOR to game day.

Q. What if my Barcode is not able to be scanned?

We recommend that you go to the available ticket booth at the appropriate venue and have another ticket reissued to you.